



FEATURES

1. ISO-9001:2008 Registered Company
2. Controlled Standard Operating Procedures
3. ERP (Enterprise Resource Planning)
4. In compliance with TTB, EPA, OSHA & DOT regulations
5. Consultant who is a retired Kentucky Fire Marshal
6. Total Quality Management Program we call "Visions" since 1992.
7. Lean Manufacturing
8. Teams set up to address five major Quality objectives
9. Management Review Meetings
10. Training Programs for new employees

BENEFITS

- Quality System established & maintained since 6/29/1999 by NSF.
System audited annually by a third party registrar.
System audited annually by 1st party internal auditors.
Quality System includes Good Manufacturing Practices.
Corrective and Preventive controlled procedures for returns, concerns & product nonconformances
- Documented and controlled procedures for all quality areas.
Up to date procedures reviewed on a regular basis.
- Method to effectively plan all the resources in the business enterprise.
Every one working from one plan & better long range planning.
Accurate inventories.
Better budgeting process.
Employee accountability.
Measure process performance/look for root cause/improve processes. (less rework & scrap)
Timely raw material deliveries.
Better employee morale.
Employee understanding of company.
Better utilization of warehouse space (Inventory Reduction).
Total employee involvement.
- Highly regulated in these areas and we seek their advice by scheduling regular audits.
Traceability & identification are requirements.
Packaging tested to meet DOT regulations.
Our facility has "Kosher" certification inspections.
- The consultant works closely with our Safety Supervisor. They conduct weekly Safety inspections and are active participants in weekly Safety Committee meetings.
- Employees go through a Total Quality Program Training. Employees are trained on problem solving & functioning in a team oriented environment.
Employees are involved in cross-functional project interest teams that meet weekly.
- All employees participated in:
1. Lean 101: Kanban, Point of Use, Standardize work.
 2. Value Stream Mapping
 3. 5-S: Sort, Set in order, Shine, Standardize, & Sustain.
- Customer Focus – Teams track returns, develop customer newsletters & surveys, analyze customer surveys, and keep customer related information up to date.
- Operational Focus – Several teams review SOP's within assigned departments to ensure they mirror the task and make recommendations for improving tasks.
Developing training binders for the department to use as a tool for training new employees.
- Employee Development – Teams address developing or improving employee training from the orientation level to the special skilled areas.
- New Product Development – Teams address improving existing products or creating new products.
- Planning & Organization – Teams evaluate the production process in each department in an effort to reduce downtime, scrap & product nonconformance to improve product quality.
- The Management Team meets weekly to review & follow up on:
Customer concerns, monthly internal audit reports, quarterly repeated concerns, returns, nonconformances, team presentations, yearly company & customer surveys, team objectives & goals, project implementation, team selection, review resources and training.
All employees participate in:
1. Week hands on orientation training, working in each department of the company.
 2. Safety Training.
 3. Hands on training set up by department to include all task areas within that department.
 4. Training on all new & revised standard operating procedures.
 5. Problem solving training, a five-day course, performed annually for all new employees.